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ARRO sponsored PMAA Employee of the Year Award

Mindi G. Marks, Mount Joy Borough Authority's Assistant Authority Administrator was honored at the Pennsylvania Municipal Authority Association's (PMAA) 61st annual convention with the "Authority Employee of the Year" Award. This award is sponsored by The ARRO Group, Inc. (ARRO), and has been created to acknowledge an authority employee's contribution to community service as well as service to her respective authority. Marks was chosen by a five-person selection committee. In addition to a personalized plaque, Mrs. Marks received a monetary award of \$750 to be designated to an institute of higher learning or non-profit organization of her choice.

Marks' career with the Mount Joy Borough Authority spans 31 years. In 1972, following graduation from high school, she began working for the Borough of Mount Joy in a clerical position. She later transferred from the Borough to the Authority as an Administrative Assistant and was eventually promoted to Assistant Authority Administrator with responsibilities that include maintenance of low costs to users while offering excellent services, and dealing with the difficulty of regulatory issues.

ARRO salutes Mindi G. Marks for her dedication to her community and to the Mount Joy Borough Authority.

For more information on PMAA, visit the PMAA website at <http://www.municipalauthorities.org/> and for more information on the Mount Joy Borough Authority, please visit <http://www.mountjoypa.org/>.



(Front row left to right) Angie Parks, Mindi Marks, (second row) Richard Peifer, Kevin Herr, James Hornafius, (third row) Terry Kauffman, Kenneth Gainer, Matt Brown (ARRO)

P2E2 Grant Program to close

The Pennsylvania Department of Environmental Protection (DEP) recently announced that the Pollution Prevention and Energy Efficiency Site Assessment Grant Program will close September 30, 2003. The program is being temporarily suspended. Applications for a Site Assessment Grant will be accepted through September 30, 2003. All reports must be submitted by June 30, 2004.

This program provided grants that covered 80% of the cost of a site assessment. Several ARRO clients have taken advantage of the grants to identify pollution prevention and energy savings alternatives. For instance, at the New Holland Wastewater Treatment Plant, removal of nitrogen from the wastewater and energy savings were simultaneously achieved by modifying the operation of the aerators in an oxidation ditch.

Grant recipients are still required to submit a follow-up report approximately one year after the report has been accepted by PA DEP. For more information, contact Sam McClintock, Ph.D., P.E. at 717-560-6066, or via email at sam.mcclintock@thearrogroup.com.

Borough of New Holland wins Safety Award

A panel of judges representing Pennsylvania Highway Information Association (PHIA), Pennsylvania State Association of Boroughs (PSAB), and the Pennsylvania Department of Transportation (PENNDOT) has selected the Ranck Road Project (located in the Borough of New Holland) as the winner in the 21st annual Road and Bridge Safety Improvement Award program.

The safety improvements consisted of re-alignment of South Ranck Road, a new traffic signal, new advanced left turn arrows on Route 23 (New Holland Pike), a new pedestrian crossing, and, as an added safety feature, the elimination of the intersection of one public street and two private driveways with Route 23.

ARRO has been the engineer of record for the Borough of New Holland for more than 30 years. For more information on this project please contact Darrell Becker, P.E. at 717-560-6065 or via e-mail at darrell.becker@thearrogroup.com.



Award ceremony at the Hershey (PA) Convention Center

(left to right) Terry Buzzard (New Holland Borough), Michael Liptak (Pennsylvania Highway Information Association), Frank Davenport (New Holland Borough), J. Richard Fulcher (New Holland Borough), Irv Martin (New Holland Borough), Kevin Hoshour (New Holland Borough), Robert Buzzard (New Holland Borough), Darrell Becker (ARRO), John Dorin (PSAB Past President), Sherri Zimmerman (PENNDOT)

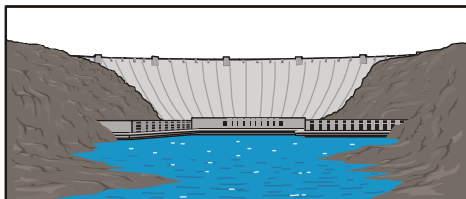
For more information about ARRO, please contact Maxi Cotto at (717) 569-7021 or via fax: (717) 560-0577 or e-mail: info@thearrogroup.com



NOTABLE QUOTE

**Always do right.
This will gratify some people
and astonish the rest.
Mark Twain**





Water System Vulnerability Assessments due June 30, 2004

As a result of the increased threat of terrorism and other types of attacks on water system infrastructure, the Public Health Security and Bioterrorism Preparedness and Response Act was enacted requiring all public water treatment and conveyance systems serving populations of over 3,300 to perform vulnerability assessments, and to update their emergency response/operating plans (EOPs) accordingly. The U.S. Environmental Protection Agency (EPA) is administering the program. Vulnerability Assessment Reports for systems serving between 3,300 and 49,999 people must be completed and submitted to EPA by June 30, 2004. Updated Emergency Response Plans must be submitted within six months after submission of the Vulnerability Assessment Report.

ARRO is prepared to assist you with your vulnerability assessments and updating your emergency response/operating plans. The time to act is now, if you have not already done so, as the June 30, 2004, deadline is rapidly approaching. For more information contact Sam McClintock, Ph.D., P.E. at 717-560-6066 or via email at sam.mcclintock@thearrogroup.com, or visit the U.S. Environmental Protection Agency's website at <http://www.epa.gov/>.

Park and recreation planning promotes livable communities

Many people consider outdoor recreation an important measure of the quality of life. The term "recreation" has different meanings to different people. Some people see little value in parks and recreation facilities and are indifferent to the availability of these facilities within the local community. Others place considerable value in the availability of quality parks and recreation facilities, and have high expectations that these facilities be provided and maintained as a function of government. In many communities continuing growth and the growing popularity of youth sports leagues are making it increasingly difficult to satisfy the recreational needs of the residents. For this reason, communities must continuously plan on how to deal with these needs in an organized and coordinated manner. Good planning practice dictates that parks and recreation facilities be considered as part of the public infrastructure just like roads, schools, and utilities. No community would build a road without establishing the need for it and planning where it should go. The same is true for parks and recreation facilities. A master park plan illustrates the overall design concept and is intended to show how all the pieces relate to the whole. Because most major park and recreation facilities are developed in stages, the master plan gives the community confidence that all of the pieces will fit neatly together and work well with each other. The master park plan is also essential if the community intends to seek state grant funds to help offset the costs of the facilities.

ARRO is pleased to have been able to assist numerous clients in developing a "vision" for providing recreational opportunities for its residents and promoting more livable communities. For more information, contact Cory Rathman, P.E. at 717-560-6079 or via email at cory.rathman@thearrogroup.com.

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ARRO provides advice, design, project management, and consulting services for a wide range of infrastructure, including water, wastewater, and transportation services.

Visit our Web Site at
www.thearrogroup.com

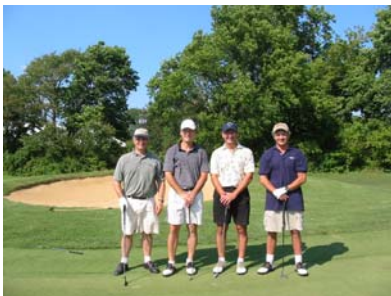
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ADDRESS CORRECTION REQUESTED



ARRO's Annual Golf Outing



From right to left: David Hernley (Brown, Schultz, Sheridan & Fritz) Pete Shaub (Lancaster County Commissioner) Joseph Spada (Blue Ball National Bank), Matt Brown (President of ARRO Consulting, Inc.)

On Friday July 25th, 2003 ARRO held it's annual golf outing at the Overlook Golf Course in Manheim Township (Lancaster County). hit the links in a shotgun start. On the par 3 hole number 3, participants were

vying for a hole-in-one and a chance to win \$10,000. Unfortunately, no one carded a hole-in-one; however, various other prizes were awarded including a new \$200 golf club, gift certificates, shirts, and gift baskets. ARRO appreciates the participation of everyone that made this year's outing another success, and we are looking forward to another day of fun and excitement in 2004.



Water Conservation Reminder

With the abundance of rain that has fallen this year, last year's drought is already a distant memory. Even though ground water aquifers are fully recharged and rivers and streams have been flowing at above normal levels, it is important to remind the public that clean drinking water is a precious resource. ARRO recommends that as a matter of practice, the public be reminded to use water wisely and to implement basic conservation measures where practical.